

1 EXPEDITE
2 No hearing set
3 Hearing is set
4 Date: _____
5 Time: _____
6 Judge/Calendar: _____
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**STATE OF WASHINGTON
THURSTON COUNTY SUPERIOR COURT**

In Re the Matter of:

LegalZoom.com, Inc., a Delaware
corporation,

Respondent.

NO.

ASSURANCE OF
DISCONTINUANCE

The State of Washington, by and through its attorneys, Robert M. McKenna, Attorney General, and Douglas D. Walsh, Senior Assistant Attorney General, files this Assurance of Discontinuance pursuant to RCW 19.86.100.

I. INQUIRY

1.1. The Attorney General initiated an investigation into the business practices of the Respondent, LegalZoom.com, Inc.

1.2. Respondent is engaged in the business of offering certain legal forms over the Internet to consumers throughout the United States of America, including the State of Washington.

1.3. Respondent has offered and the Attorney General has accepted an Assurance of Discontinuance. This Assurance of Discontinuance shall not be considered an admission by Respondent that it has engaged in any of the below-described acts or an admission by Respondent of a violation of Chapter 19.86 RCW for any purpose.

1 3.3. Respondent further agrees in good faith to review and, where reasonable, offer
2 to adjust any customer charge where the customer articulates concerns that are the subject of
3 any prohibited practice identified in this Assurance of Discontinuance or are otherwise alleged
4 to be unfair and deceptive, whether directly from a customer or from another person on the
5 customer's behalf.

6 3.4. Under no circumstances shall this Assurance of Discontinuance or the name of
7 the State of Washington or the Office of the Attorney General or any of its employees or
8 representatives be used by Respondent or by its officers, employees, representatives, or agents
9 to suggest an endorsement or approval of any of Respondent's business practices.

10 3.5. Nothing in this Assurance of Discontinuance shall be construed so as to limit or
11 bar any other person or government or private entity from pursuing available legal remedies
12 against the Respondent.

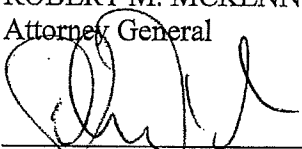
13 3.6. The effective date of this Assurance of Discontinuance shall be October 1,
14 2010.

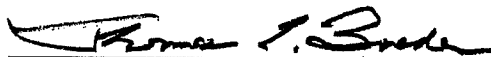
15 DATED this 15th day of September, 2010.

16 Presented by:

17 Approved for entry, notice of presentation
18 waived:

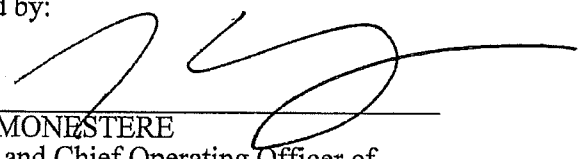
19 ROBERT M. MCKENNA
20 Attorney General

21 
22 DOUGLAS D. WALSH, WSBA #11554
23 Senior Assistant Attorney General
24 Attorneys for State of Washington

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Approved by:



FRANK MONESTERE
President and Chief Operating Officer of
LegalZoom.com, Inc.